ARGYLL AND BUTE COUNCIL MID-ARGYLL, KINTYRE AND

THE ISLANDS AREA

COMMITTEE

CUSTOMER SUPPORT SERVICES

6 SEPTEMBER 2023

AREA PERFORMANCE REPORT - FQ1 2023/24

1.0 BACKGROUND

- 1.1 This paper presents the Area Performance Report for Financial Quarter 1 2023/24 (April to June 2023) and illustrates the agreed performance measures.
- 1.2 The features of the Performance Report are as follows:-
 - 3/4 Indicators are grouped by Corporate Outcome.
 - 3/4 The data table for each indicator is coded to identify the level of reporting.
 - o Area level measures are blue
 - o Council level measures are grey
 - o COI measures are white
 - 34 Each indicator details the
 - o Target, Actual and Performance status (Green / Red / No Target) for the current and three previous financial quarters.
 - o Commentary for the current financial quarter only.
 - o Narrative explaining the performance trend e.g. This indicator is above Target and performance has improved since the last reporting period.
 - o Where appropriate a Performance Trend Line has been added.
 - o The name of the Responsible Officer.
 - o Where possible performance is presented at both Area and Council level.
- 1.3 The commentary for each indicator helps 'Tell Our Story' and enables Elected Members to

Organisation Development Officer - Performance and Improvement Customer Support Services 01546 604454

Appendix 1: FQ1 2023/24 MAKI Performance Report

























This measure only relates to planning applications received for alterations to existing premises.











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