

FQ3

FQ3 2021/22 Key Performance Indicators for Customer Support Services

Delivering Our Outcomes – This highlights past performance as illustrated through our Key Performance Indicators (KPIs)

KEY TO SYMBOLS

R Indicates the performance has not met the expected Target

G ouoi

FQ3 2021/22 Key Performance Indicators for Road and Infrastructure Services

Delivering Our Outcomes – This highlights past performance as illustrated through our Key Performance Indicators (KPIs)

KEY TO SYMBOLS

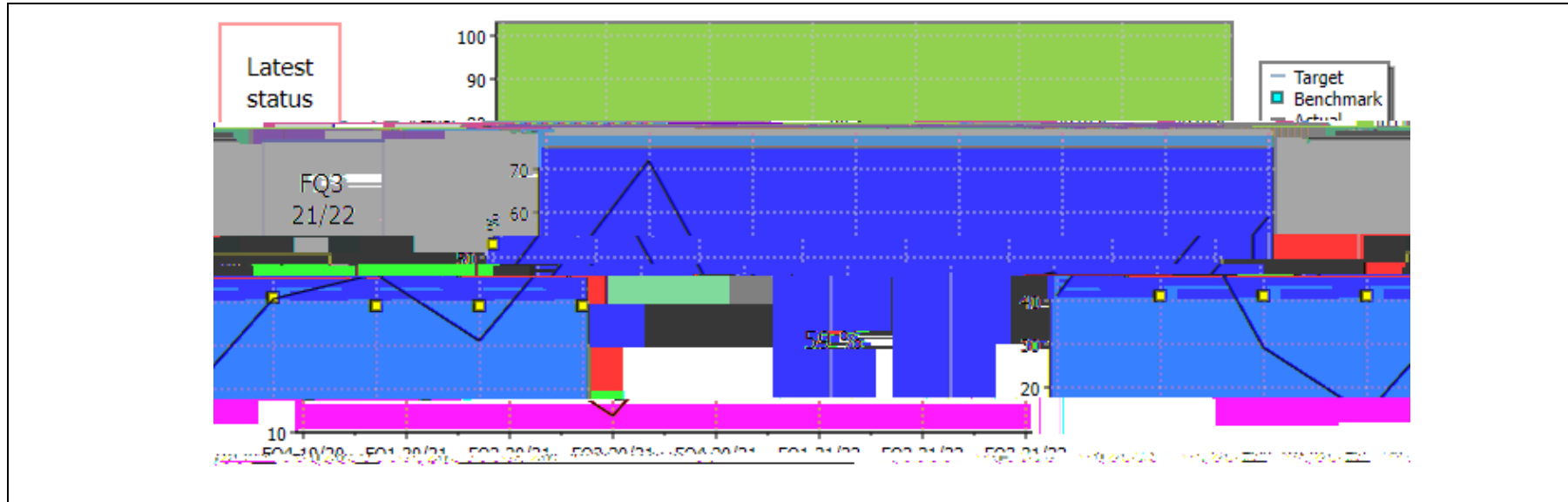
- R** Indicates the performance has not met the expected Target
- G** Indicates the performance has met or exceeded the expected Target

FQ3 2021/22 Key Performance Indicators for Road and Infrastructure Services

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DELIVERING OUR OUTCOMES – OUR KEY PERFORMANCE INDICATORS			
Indicator: RIS114_01 The percentage of waste that is recycled, composted or recovered.			
Why measure this? We aim to reduce the amount of material going to landfill. Managing the percentage of waste that is recycled, composted or recovered helps to better understand landfill trends and, where possible, apply interventions to increase diversions from com76 58.3 (n)4 landfill.			

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