

# SERVICE ANNUAL PERFORMANCE REPORT

K D D h E / d z W > E E / E ' E K D D h E / d z s > K W D E PERIOD: FINANCIAL YEAR 2019/20  
DELIVERING OUR OUTCOMES – CASE STUDIES ILLUSTRATING THE POSITIVE CONTRIBUTION TO OUR COMMUNITIES

Corporate Outcome People Will Live In Safer And Stronger Communities  
Business Outcome 404 Our Communities Are Protected And Supported

## Place Standard Engagement Argyll and Bute Community Planning Action Plan

The place standard engagement took place between May-October 2019 and was carried out both online and face to face with 44 direct engagements, resulting in 1,558 individual responses from 76 communities. The collation of the engagement results identified the strengths of Natural Space, Feeling Safe, Social Contact and Identity and Sense of Belonging. The results identified key themes for improvement by administrative area to allow for analysis by the CPP Management Committee and Area Community Planning Groups. The results will directly inform the revised Area Community Planning Action Plans required by 2021 through determining priority action.

Specifically within the consultation, consideration was taken on how to engage with hard to reach groups. Examples of how this was achieved are noted:

A simpler version of the Toolkit for large community gathering, named the "Bingo Wheel" Over 80 responses were captured on this wheel mainly from groups of elderly and young people.



Bingo wheel for PS.docx

A considered approach was taken with engaging in receipt of a learning disability service partnership approach was developed where bysted as-3gia support staff spent time with individuals. 19.026930 -2-8.5 (083 162,0569763)-9.6 (r)-3.0-9.3 0.7 (g) ]TJ 0 n 9.08 2i a 1 Tc

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The Supporting Communities Fund 2020/21 opened for applications<sup>th</sup> Oct 2019. 90 eligible applications were received with a total amount applied of £184,731, an oversubscription rate of 53%.

51 applicants were put forward for grant award across all four areas. In assessing the applications for grant award, the Community Development Service undertook a total of 279 support sessions with applicants to find out more about their project and ensure a robust assessment process.

## Corporate Outcome People Will Live In Safer And Stronger Communities

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The Welcome In group have gone from strength to strength this year and increased their capacity with ongoing support from the Community Development Service in Helensburgh and Lomond. The group secured a Supporting Communities Fund Award 2019/2020 to deliver 'Out and About' project. Through this project, the committee were supported to develop a range of skills including evaluation, risk assessment and budget management. The 'Out and About' activities provided health and wellbeing benefits to members as well as opportunities to gain confidence and independence.

In addition to helping members have their voices heard through participation in the Place Standard engagement, the Community Development Service has facilitated a number of workshops to support the group to set aims, extend their offering and become more sustainable. The Welcome In continue to develop their governance, policies and procedures with guidance from the Community Development Service.

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Our Community Council contacted the Community Development Team to ask for some support to submit a Participation Request 75.6 269.76 TL71 scn /TT1 1

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## Corporate Outcome: Education, Skills And Training Maximise Opportunities For All

Business Outcome: 409 All Our Adults Are Supported To Realise Their Potential

The Isle of Bute Resilience Team received funding through Supporting Communities Fund 2019/20 for First Aid Training and Manual Handling with the Community Development Service supported application to ACHA's Community Action Fund and the Rothesay Common Good Fund.

The Isle of Bute Resilience Team have grown in capacity and confidence as a result of the funding. They now have 21 volunteers and are all fully trained in First Aid, Manual handling, radio control and have PVG's. They have helped out the emergency services on various high profile missing incidents.

The Community Development Service also provided support on partnership working, newsletters and surveys.

## Corporate Outcome: Education, Skills And Training Maximise Opportunities For All

Business Outcome: 409 All Our Adults Are Supported To Realise Their Potential

The 2019/20 training sessions were developed for community councils and third sector organisations based on need.

Training sessions on funding were delivered by the Community Development Team in each of the 4 administrative areas in November and December 2019. The training was well attended, with 47 representatives from a range of community groups, third sector organisations and community councils taking part. The target for the percentage of participants who felt more confident following the training, was exceeded for each of these delivered.

The Engaging with Communities training sessions had to be curtailed following the first session held in Helensburgh due to the Coronavirus lockdown. The feedback from the Helensburgh session was positive and all 6 attendees felt their confidence had increased due to the training session they had received.

## Corporate Outcome: Getting It Right

Business Outcome

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learn about the experience of mental health, the support available and local providers. The legacy of this event is a foundation of a Mental Health Forum for Mid-Argyll, which will enable views to be gathered and empower positive change in mental health delivery and awareness.